

Daniel G. Whalen, CFAAMA, MBA, MEd

Sr. Consultant & Facilitator

Daniel@facilitationCenter.com

daniel.whalen3@verizon.net

(757) 617-6106

Profile

Mr. Whalen is a former US Navy Captain with over 30 years of experience in leadership training, project management, and military health care delivery. He has a strong background in education and training, facilitation, leadership training, strategic planning and partnering. He served in many professional capacities, including the American Academy of Medical Administrators as a Fellow, Diplomate, and Credentialed Medical Administrator. He was the Fellow and Past President, American College of Contingency Planners. Various Leadership and Management Courses/seminars, including Lean Six Sigma, SAPI, MMQ, Covey, Center for Creative Leadership, Center for Leadership Studies, Situational Leadership, University of Chicago Leadership Seminar; Navy Officer Leadership Courses and Total Quality Management Facilitator and curriculum developer. He led many Navy organizations through the strategic and annual planning processes. He facilitated leadership, quality and equal opportunity courses for eight years while at two of the Navy's largest leadership schools. He led one organization through ISO 9001/2000 certification, and led another through the Baldrige Award process. Consistently able to manage projects, solve problems, improve systems, and delight customers and other stakeholders.

Experience Highlights

Organizational Wide Leadership Solutions Facilitator

- Facilitated numerous Team-Building Initiatives for Cox, OPM-OIG, NASA, etc.
- **Altria/Philip-Morris - 2008-2010** -- Served as facilitator for Altria's Leadership Journey for New Managers program, as well as a Legal Dept. offsite leadership and team-building evolution.

Dynamic Leadership Consulting Group, Inc. Tidewater Director & Facilitator

- **Blueridge General/US Navy - 2012** -- Facilitated several partnering sessions involving the reconstruction of several US Navy buildings.
- **National Governor's Association - 2009** -- Served as facilitator for the state of Michigan in their efforts to develop a state Health Information exchange and electronic medical records.
- **Virginia Department of Transportation - 2009** -- Facilitated a partnering program between American Bridge Co. and VDOT.

US Navy

- **May 04 to September 08, Center for Naval Leadership LS Little Creek/Dam Neck, VA Officer-In-Charge**

Coordinated Navy Leadership Training for 70 staff and over 7,000 students annually. Oversaw curriculum and instructional delivery, including the Facilitator Training course (a Train-the-Trainer

course for Leadership Facilitators). Advanced Officer Leadership Training and Department Head Course Facilitator. Led Strategic Planning efforts.

- **September 01 to May 04, Naval School of Health Sciences, Portsmouth, VA
Executive Officer (September 01 to May 04)**

Managed a Navy education and training command that provides sixteen enlisted and one officer medical specialty training courses to over 650 students per year. They also provide 26 medical correspondence courses to over 10,000 students per year. Successful Council on Occupational Education re-accreditation. Coordinated Strategic and Annual Plans, as well as monthly ESC meetings.

- **August 99 to September 01, Naval School of Health Sciences, Bethesda, MD
Director, Joint Medical Executive Skills Program (August 99 to September 01)**

Managed the Navy portion of the congressionally mandated DoD program to ensure senior medical department personnel are qualified prior to assuming command of military treatment facilities. Facilitated the Executive Steering Council. ISO 9001/2000 Lead Auditor certified, led the command toward first-time ISO 9001/2000 certification. Served as the Surgeon General's Medical Service Corps Education and Training Management Specialty Leader from 01 to 04.

- **January 96 to August 99, Naval Leader Training Unit, NAB Coronado, San Diego, CA
Director of Training (January 96 to August 99)**

Provided direction and oversight for courses in Leadership, Total Quality Leadership and Equal Opportunity. Advanced, Intermediate, and Basic Officer Leadership Training Course Instructor. Strategic Plan coordinator.

- **September 94 to December 95, San Diego State University, San Diego, CA
Full Time Student (Duty Under Instruction)**

- **August 92 to August 94, Field Medical Service School, Camp Pendleton, CA
Training/Admin/Legal Officer**

Provided operational medicine training for medical personnel prior to assignment to the Fleet Marine Force. Oversaw the curriculum and all scheduling and logistics elements. Prepared numerous legal cases for review and adjudication by higher authority. Completely designed the Medical Department Officer Orientation Course, ensuring curriculum was developed and subject matter experts delivered the new curriculum to all new Navy health care professionals prior to their assignment to support a Marine Corps unit.

- **August 89 to August 92, Naval Reserve Readiness Command Region Thirteen, Great Lakes, IL
Medical Programs Manager**

Manpower, Personnel and Training Director for over 1800 medical personnel in four states. Monitored readiness status for all Navy Reserve Medical Department assets in the Midwest. Ensured 800+ were prepared and mobilized for Gulf War.

- **August 87 to July 89, Naval Hospital, Long Beach, CA
Head, Patient Administration Department**

Supervised and trained over 100 employees in Admissions, Decedent Affairs, Transcribing, Inpatient and Outpatient Records, Tumor Registry, Managed Care coordination and monitoring, and Medical Evacuation. Prepared the preliminary DRG implementation plans.

Coordinated the Active Duty OB/GYN pilot project. Passed JCAHO inspection without a discrepancy.

- **May 85 to July 87, USS KITTY HAWK (CV 63), San Diego, CA**
Medical Administrative Officer

Coordinated all aspects of health care delivery for an isolated population of 5,000, including Medical supply, personnel, Radiation Health, Quality Assurance, Medical Records. Supervised 37 Hospital Corpsmen in the daily functions of a small hospital. Made two deployments, a Western Pacific and a World Cruise, which included port visits to Hawaii; the Philippines; Mombasa, Kenya; Sri Lanka; Karachi, Pakistan; Cannes, France; and Palma, Spain. While deployed, served as faculty and coordinator for the City Colleges of Chicago Emergency Medical Technician Course, and actually became a nationally registered EMT.

- **November 1983 to May 1985, Naval Hospital, Camp Pendleton, CA**
Patient Admin/Education Officer

Assistant Head, Education & Training Department. Assistant Head, Patient Admin Department. Head, Outpatient Administration Division.

Education & Certification

- MBA - Strayer University, Virginia, 2010
- EdD – Educational Leadership, Three Courses, USD/SDSU Consortium, 1999
- MA - Education Administration, San Diego State University, 1995
- BA - Business Administration, Michigan State University, 1983
- Master Training Specialist, 1998
- Credentialed Health Care Administrator, 1996
- Diplomate and Fellow, American Academy of Medical Administrators, 1998
- Fellow (FACCP) and Past President, American College of Contingency Planners, 2007
- ISO 9001/2000 Lead Auditor

Professional Affiliations

- Mid-Atlantic Facilitators' Network (MAFN)
 - American Academy of Medical Administrators (AAMA) Diplomate, Fellow, Past Board of Directors
 - American College of Contingency Planners (ACCP) Past President, Fellow
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Employment History

Company	Title	Period
Organizational Wide Leadership Solutions	Executive Facilitator	2008 - Present
Dynamic Leadership Consulting Group, Inc	Executive Facilitator	2008 - Present
ExP Realty	Agent/Owner	2013 - Present
US Navy	Captain, Medical Service Corps	1983 - 2008

Security Clearance: Secret
